

	Finchley and Golders Green Area Committee 6 July 2016
Title	Temple Fortune Area, NW11 Parking Review
Report of	Commissioning Director for Environment
Wards	Garden Suburb and Golders Green
Status	Public
Urgent	No
Key Enclosures	No Appendix A – Copy of consultation letter and questionnaire - residential Appendix B – Drawing of consultation area Appendix C – Overview of survey responses - residential Appendix D – Copy of consultation letter and questionnaire – businesses Appendix E – Overview of survey responses - businesses
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# Summary

The purpose of this report is to advise of the outcome of the informal parking consultation carried out in the Temple Fortune area and to outline the initial findings. The report recommends that further analysis take place on the responses to the consultation with a view to reporting detailed findings and proposals, to a future meeting of this Committee.

# Recommendations

1.1 The Committee note the initial results of the Temple Fortune Area parking

#### consultation.

1.2 That the Commissioning Director for Environment carry out detailed analysis of the responses and comments to the consultation, and after liaising with the relevant Ward Councillors, report back to a future meeting of this Committee a report outlining the detailed findings and any proposals.

## 1. WHY THIS REPORT IS NEEDED

- 1.1 The Finchley and Golders Green Area Committee on 13 January 2016 resolved, as part of a range of issues that they consider to be outstanding, that a feasibility study should take place in respect of parking in the Oakfields Road NW11 area.
- 1.2 Accordingly following Officer and Ward Councillor liaison, it was agreed that a consultation should take place in the wider Temple Fortune area to get a better understand of the parking issues that may be affecting those who live and work in the area.

#### **Residential**

- 1.3 An informal consultation was carried out in May/June 2016 with residents in the area as agreed with Ward Councillors, as outlined in drawing 23348\_N (Appendix A).
- 1.4 A letter was hand delivered to all residential properties within the consultation area (as indicated in Appendix B), asking the recipient to complete an on-line "SurveyMonkey" questionnaire. The questionnaire asked a range of questions about the parking situation in their road/area and amongst other things, whether they had any parking related concerns in the local area, whether they'd like a Controlled Parking Zone (CPZ) and whether they would like parking issues investigated further in their road/area. A copy of the questionnaire is attached as Appendix A.
- 1.5 2217 letters were hand delivered to residential properties in the area. A web page was also set up on the Council's Engage Portal containing details of the informal consultation. The closing date for the consultation was 10 June 2016. Paper or emailed copies of the questionnaire were also made available to residents on request if they were having difficulties or were unwilling to complete the questionnaire online.
- 1.6 A total of 569 questionnaires were returned a response rate of 25.7%.
- 1.7 Key headlines resulting from the consultation are that:
  - 329 (58%) respondents are happy and 178 (31%) respondents are not happy with the parking situation in their road, (22 (11%) respondents skipped this question).

- 184 (32%) of respondents find it difficult to park in their road and 346 (61%) of respondents do not find it difficult to park (39 (7%) respondents skipped this question).
- 152 (27%) of respondents have to park in neighbouring roads due to lack of available space in their road, whereas 359 (63%) respondents do not have to (58 (10%) respondents skipped this question).
- 327 (57%) respondents would not and 184 (32%) respondents would like parking issues to be further investigated in their road (58 (10%) respondents skipped this question).
- 350 (61%) of respondents would not and 163 (29%) respondents would like their road to be included in a Controlled Parking Zone (CPZ) (56 (10%) respondents skipped this question).
- 1.8 From the responses received it appears that the majority of respondents are satisfied with their current parking situation, and do not see the need for further action or area-wide parking controls such as a Controlled Parking Zone.
- 1.9 Although the majority of respondents appear to be not in favour of any change, it is noted that a number of respondent have stated that they do have problems parking in their road.
- 1.10 Due to time constraints before this Committee, the provision of a full analysis of all responses and comments received during the consultation process has not been possible. Therefore, it is considered that additional analysis is required to establish whether there are concentrated areas of concern/interest and whether any action is required in those roads or areas.
- 1.11 For example, 192 (36%) of residential respondents consider that vehicles are regularly parked obstructively, unfairly and/or inconsiderately. It is considered that additional work is required to establish where these locations are and whether additional measures are required to deter problematic parking (eg: if the issues are at junctions, consideration could be given to introducing waiting restrictions).
- 1.12 It is therefore recommended that the Committee note the headline results of the consultation, but that Officers should continue their work to analyse the responses to the consultation with a view to reporting back detailed findings to a future meeting of this Committee.

# Businesses/Traders

- 1.13 An informal consultation was carried out in May/June 2016 with business and traders in the area as agreed with Ward Councillors, mainly on Finchley Road, NW11
- 1.14 A letter was hand delivered to all business properties within the consultation area asking the recipient to complete an on-line "SurveyMonkey" questionnaire. The questionnaire asked a range of questions about the parking situation in the area, and amongst other things, whether they had any parking related concerns in the local area, whether they would like a 15 minute free period added to the Loading Bays in the town centre, and to add any comments they felt were pertinent. A copy of the letter and questionnaire is attached as Appendix D.
- 1.15 Approximately 101 letters were hand delivered to business properties in the area. A web page was also set up on the Council's Engage Portal containing details of the informal consultation. The closing date for the consultation was 14<sup>th</sup> June 2016. Paper or emailed copies of the questionnaire were also made available to on request if they were having difficulties or were unwilling to complete the questionnaire online.
- 1.16 A total of 12 questionnaires were returned a response rate of 11.9%
- 1.17 Key headlines resulting from the consultation are that:
  - 5 (42%) of respondents felt the current loading bays were suitable for their loading requirements 5 (42%) of respondents did not feeling the current loading bays were suitable (2 (16%) respondents skipped this question)
  - 11 (92%) of respondents would be in favour of allowing a 15 minute free parking period within the existing loading bays in Temple Fortune during the off-peak periods (1 (8%) respondent skipped this question)
  - 12 (100%) of respondents felt the needs of disabled drivers are met in Temple Fortune
- 1.18 Again, it is considered that the responses and comments to the business/ trader consultation are considered in detail alongside the resident consultation and reported back to a future meeting of this Committee.

# 2. REASONS FOR RECOMMENDATIONS

2.1 The headline responses from the consultation suggests that the area as a whole would not like additional investigative work to be carried out or measures introduced, however it is considered that detailed analysis of the responses and comments to the consultation should be carried out to establish any localised issues, and reported back to this Committee.

# 3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

3.1 None, as it is considered that detailed analysis should take place to understand and consider all issues raised in the area.

#### 4. POST DECISION IMPLEMENTATION

4.1 It is envisaged that a detailed analysis would be reported back to the October meeting of this Committee for consideration

#### 5. IMPLICATIONS OF DECISION

#### 5.1 **Corporate Priorities and Performance**

5.1.1 The consultation seeks to establish whether measures are required to particularly help to address the Corporate Plan delivery objectives of "a clean and attractive environment, with well-maintained roads and pavements, flowing traffic".

# 5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)

5.2.1 There is £20,000 already committed from the Area Committee budget CIL (approved at the 13 January 2016 F&GG Area Committee) for the review of parking to take place and it is not envisaged that any further funding will be required for the detailed analysis to take place.

#### 5.3 Social Value

Not applicable in the context of this report.

#### 5.4 Legal and Constitutional References

5.4.1 The Council's Constitution (Responsibility for Functions, Annex A) provides that in the area covered by the committee and within the budget and policy framework discharge functions including those related to local highways and safety schemes.

#### 5.5 **Risk Management**

5.5.1 This report outlines an initial report on the findings of the consultation, however, if a full analysis was not undertaken there is a risk that pertinent issues raised may not be noted or acted upon. There could also be a possible reputational risk if public perception is that the consultation is not considered properly in detail.

#### 5.6 Equalities and Diversity

5.6.1 Full analysis of the responses and comments to the consultation will enable decisions to be made to benefit all or parts of the community as appropriate.

#### 5.7 **Consultation and Engagement**

5.7.1 Consultation was undertaken as described elsewhere in this report.

#### 5.8 **Insight**

# 5.8.1 None in relation to this report

# 6. BACKGROUND PAPERS

 6.1.1 Item 11 of the Finchley and Golders Green Area Committee meeting of 13 January 2016 – Progress update on Finchley and Golders Green Area Committee Actions. http://barnet.moderngov.co.uk/ieListDocuments.aspx?Cld=712&Mld=8266&V er=4